



Notice of Data Security Incident

On February 12, 2022, Cytometry Specialists, Inc. d/b/a CSI Laboratories (“CSI”) learned of a cyberattack that partially disrupted CSI’s information systems.

Upon learning of the incident, we immediately took steps to isolate and secure our systems and investigate the incident. As part of the investigation, on February 25, 2022, we determined that an unauthorized intruder acquired certain files from our systems, including documents that may have contained patient information. Since that time, we have been analyzing impacted files to understand what information may be at risk, identify affected individuals and obtain contact information, and working to provide notice to individuals and authorities, as applicable.

Some of the impacted files contained very limited patient information, such as case number, which is a unique identifier used instead of a patient’s name to identify a sample. Some impacted files contained more information, including patient name, date of birth, address, medical record number and health insurance information. None of the files contained social security number or financial account information. At this time, we have no facts suggesting that any of the information has been further used and in some cases, it will be very difficult, if not impossible, for anyone to further use the information that was accessed.

We have engaged a well-known forensic investigation firm to identify the scope of the incident and assist with securing our systems and data. We have carefully brought our systems back online and we continue to closely monitor our network and information systems for unusual activity. We will continue to further improve security across our company networks and protect from unauthorized access or similar criminal activity in the future.

Please call 1-833-774-1232 for assistance with any questions you may have. Representatives are available Monday through Friday from 9 am – 9 pm Eastern Time.